

Customer Service Over The Phone: Techniques And Technology For Handling Customers Over The Phone By Stephen Coscia

By Stephen Coscia

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customer service anywhere that customers are talking. Current technology is have to listen to the same old customer complaints over and

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Brian Yarborough | LinkedIn -

My background in customer relations and Field Service, Provided technical support over the phone, material handling,

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Stephen Coscia is a customer service manager and a popular speaker on topics of customer service and handling irate customers. He is also the author of the best

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